

## Transition - Moving to Adult Hearing Services - North East Lincolnshire January 2024

### Introduction

This leaflet has been produced for young people with hearing loss, to give information on some of the Services which are available to them after they leave school. It contains contact numbers and e-mail addresses which will be useful now and in the future. This information is correct at this time but may change. Please refer to our Local Offer for updated information: <https://sendlocaloffer.nelincs.gov.uk/home/hearing-and-vision/>



### Support from the Educational Team for Hearing and Vision (ETHV)

Once a young person leaves school and goes on to college, training or work, our team will no longer be involved. Colleges have their own team of support staff who should be able to help you. With your permission, we will make contact with your destination college to support with your transition. When you move to college or university, you may want to make yourself known to the Learning Support Team particularly if you are finding it hard to access lessons because of your hearing loss.

### Hearing aid care and management for young people and adults

When young people leave school and move on to college, training or work placements, audiological care changes too.

The Audiology Department will usually call you back for your first appointment after turning 16 to check your hearing levels, your hearing aids and to see how you are getting on in your new setting. After that you will usually make your own appointments using the contact details below. The staff at the Audiology Department will advise you as to how often you will need to visit in the future. Staff from our team will not be at this clinic as we will no longer be involved.

You can ask to be seen at the Diana Princess of Wales Hospital, Beacon Medical Centre, Weelsby Health Centre, Freshney Green Medical Centre or Pilgrim Health Centre, Immingham. You must ring or email the Audiology Department to arrange an appointment for any of the clinics. Audiology is open from 8.30am to 5.00 pm, Monday to Friday.

### Contact details for the hearing aid department at Diana Princess of Wales Hospital Grimsby:

**Tel: 0303 330 6649** There is a message to listen to. You have to press 1, 2 or 3 for different options. Be prepared to leave a message

**Text: 07591 989721**

**Email: [nlg-tr.audiology@nhs.net](mailto:nlg-tr.audiology@nhs.net)**

You may see any of the Audiology Staff at the hospital-

Ross Keith – Team Lead

Emma Loftus Audiologist

Susan Broughton – Senior Audiologist

James Burgess – Audiology Assistant Higher Level

Helen Pick – Senior Audiologist

Francesca Yaxley - Audiology Assistant Higher Level

If you lose your hearing aids or have a problem with them or your moulds, you can contact the Audiology Department during the times mentioned above for an appointment.

Batteries are provided free of charge and can be obtained by collecting them from the following places:

- Audiology Department, Diana Princess of Wales Hospital, Grimsby
- Beacon Medical Centre, St Hughes Avenue, Cleethorpes
- Freshney Green Medical Centre, Sorrel Road, Grimsby
- Roxton Practice- Weelsby View Medical Centre, Ladysmith Road, Grimsby
- Pilgrim Primary Care Centre, Pelham Road, Immingham (morning only)

More information about Audiology at the Diana Princess of Wales Hospital Grimsby, including help videos can be found at:

<https://www.nlg.nhs.uk/services/audiology/>

You will also need to take your brown battery book or card. Batteries can be posted if requested. If you have earache or a problem with your ears, you must contact your own doctor, not the Audiology Department.

### **Assistive listening devices**

As you become more independent, you may find that technology designed for use by people with no hearing loss is not ideal for you. You may want to consider using equipment designed specifically for people with a hearing loss. Equipment available could include alarm clocks, smoke alarms, door chimes, baby alarm monitors, telephones and direct audio input leads instead of headphones, radio aids etc. You can get information on these and many other products and general advice from various companies. Links to two such companies are below and there may be others online. The Audiologist at the hospital may also be able to advise you about specialist equipment. Their contact details are over the page.

### **The Single Point of Access – Grimsby**

Offers advice and home visits where appropriate regarding using and trying independence equipment and assistive listening devices. More information can be found on their website: <https://livewell.nelincs.gov.uk/sensory-impairment-portal/> tel: (01472) 256256 option 2,

**Foresight in Grimsby** Usually has copies of catalogues that you may find interesting to look at. Contact – (01472) 269666

## **Other useful contacts**

There are many websites which give information on deafness and related issues. Below are some which offer information on a huge range of topics:

**Equality Act** – Information on the rights of young people and adults to be treated fairly and the same as everyone else across all parts of daily living and information on what to do if you feel you are being treated unfairly

<https://www.gov.uk/guidance/equality-act-2010-guidance>

**Connevens** – Sells equipment to promote independence eg alarm clocks, direct input leads, listening to the TV, telephones, hearing aid care kits, smoke alarms and door bells. They will give advice. [www.deafequipment.co.uk](http://www.deafequipment.co.uk) Telephone (01737) 247571.

**Phonak** – Sells equipment to promote independence eg direct input leads, listening to the TV, telephones, hearing aid care kits, smoke alarms and door bells. They will give advice. <https://www.phonak.com/uk/en/hearing-aids/hearing-aids-for-children.html>

**National Deaf Children's society (NDCS)** Huge amount of fabulous of information on a wide range of topics [www.ndcs.org.uk](http://www.ndcs.org.uk)

**Access to Work** - Gives information about help you can get from the government to do your job. Access to work may help pay for any specialist equipment you may need to enable you to do your job eg: special headphones, radio aid, speech to text etc [www.gov.uk/access-to-work/overview](http://www.gov.uk/access-to-work/overview)

Royal National Institute for Deaf <https://rnid.org.uk>

**British Deaf Association (BDA)** [www.britishdeafassociation.org.uk](http://www.britishdeafassociation.org.uk)

**Listen Up** - A patient support group run by a long-standing hearing aid user  
[listenuplincolnshire@gmail.com](mailto:listenuplincolnshire@gmail.com) or <https://www.facebook.com/listenuplincolnshire/>

Everyone from the Educational Team for Hearing and Vision would like to pass on their very best wishes to you and your family. Please keep in touch from time to time to let us know how you are doing. We are always keen to find out what has helped you or what you feel would have helped so we can keep improving things for future learners.