

Data Controller processing your information:
North East Lincolnshire Council
Our contact details:
Educational Team for Hearing and Vision (ETHV) , Civic Offices, Knoll Street, Cleethorpes, DN35 8LN Email: officeethv@nelincs.gov.uk Telephone: (01472) 323465, Minicom for Deaf people: (01472) 873986, Minicom Relay for hearing people: 18002 (01472) 873986
The purpose we are processing your personal data for is
We support families and settings with children and young people who have been medically diagnosed with either a hearing or vision loss and have been given at least one hearing aid, cochlear implant or bone anchored hearing aid (BAHA) or has a visual impairment which cannot be corrected with prescription glasses.
Using your personal information for other purposes
We will not process your personal data for any other purpose than that for which it was collected, without first providing you with information on that other purpose and seeking your consent if applicable; except where we are required to disclose your personal data in accordance with legislation for example in relation to the prevention and detection of crime, counter terrorism, safeguarding, legal proceedings or to protect interests of you or another.
Organisations acting on our behalf to process your personal data
No organisations are authorised to act on our behalf.
The fair and lawful basis we are processing your personal data on is
<ol style="list-style-type: none"> 1) The data subject or their representative (Parent, Guardian or Carer) on their behalf has explicitly consented to the processing of their personal information. 2) The processing is necessary for the Council to comply with a legal obligation in relation to the promotion and improvement of the wellbeing of children or young people. Children Act 2004 - section 10 and Care Act – section 1
Am I required to provide the Council with my personal data
You are required to provide the Council with your personal information if you wish to receive the support and services offered by the Educational Team for Hearing and Vision.
Does the Council's processing of my personal data involve automated decision-making, including profiling?
No
Can I withdraw my consent for processing
Yes. You can withdraw your consent for the processing of your personal data at any time, however this would mean you may no longer have access to our support and services. Please note, even if you withdraw consent the Educational Team for Hearing and Vision will still process your personal information for the purposes of monitoring and reporting progress at the end of key stages.
Who we will share your personal data with
You the child or young person, your parent(s), guardian(s) or carer(s), Health professionals, Children's Services Teams, School or settings such as Nursery. If you move out of North East Lincolnshire we may if requested transfer your personal data to the local authority covering your new address.
Transfers of personal data outside of the UK
There is no routine transferring of your personal data outside of the UK. The transfer of personal data outside of the UK is only likely to take place at your request.
How long we will retain your personal data for
We retain your personal data until the 25 th birthday of the child or young person. We may retain the information for longer for children or young people who are adopted or looked after.
What are my rights in relation to my personal data?
You have the right to access the personal data we hold about you; to request we rectify or erase your personal data; to object to or restrict processing in certain circumstances; and a right of data portability in certain circumstances. More information on your rights can be found on our website: https://www.nelincs.gov.uk/council-information-partnerships/information-governance/data-protection/
Who can I complain to?
If you are dissatisfied with how we have processed your personal data you can contact the Data Protection Officer to request an internal review. If you are dissatisfied with the outcome of the internal review, they have the right to appeal directly to the Information Commissioner for an independent review. https://ico.org.uk/concerns/
Contact details for our Data Protection Officer
Paul Ellis, Information Governance and Data Protection Practitioner, Email: Transparency@nelincs.gov.uk Tel: (01472) 323372 Postal: North East Lincolnshire Council, Municipal Offices, Town Hall Square, Grimsby, North East Lincolnshire, DN31 1HU