

# Cleaning Guide

## Ear mould

### How do I clean my earmould?

Wax, debris or condensation can block your earmould and prevent the sound from going through.

Earmoulds should be wiped clean every night with a clean, dry cloth, tissue or a baby wipe.

If you or a relative/friend are able to disconnect the earmould from the hearing aid, this should be done and the mould washed at least once a week.



1. Disconnect the mould from the hearing aid where the tubing meets the sound hook. Hold the sound hook while pulling the tubing so as to not snap the hook. Turn/twist the tube to release it and then pull. Don't pull the tubing out of the earmould.



2. Wash the earmould (with its tubing still in place) in warm, soapy water (avoid strong detergents such as washing up liquid).



**3.** Rinse it well



**4.** Shake the mould, or gently blow through the tube to remove excess water and leave it to dry, ideally overnight. Then push the tubing back on to the hearing aid, by holding the hook for leverage and gradually pushing the tube on to the hook. The picture to the left shows the tubing attached to the hearing aid.

**The hearing aid itself must never be washed or immersed in water.**

## **Contact details**

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