

Transition - Moving to Adult Hearing Aid Services - North East Lincolnshire Sept 2022

Introduction

This leaflet has been produced for young people with hearing loss, to give information on some of the Services which are available to them after they leave school. It contains contact numbers and e-mail addresses which will be useful now and in the future. This information is correct at this time but may change. Please refer to our Local Offer for updated information: <https://sendlocaloffer.nelincs.gov.uk/home/hearing-and-vision/>



Hearing aid care and management for young people and adults

When young people leave school and move on to college, training or work placements, audiological care changes too.

The Audiology Department will usually call you back for your first appointment after turning 16 to check your hearing levels, your hearing aids and to see how you are getting on in your new setting. After that you will usually make your own appointments using the contact details below. The staff at the Audiology Department will advise you as to how often you will need to visit in the future. Staff from our team will not be at this clinic.

You can ask to be seen at the Diana Princess of Wales Hospital, Beacon Medical Centre, Weelsby Health Centre, Freshney Green Medical Centre or Pilgrim Health Centre, Immingham. You must ring the Audiology Department to arrange an appointment for any of the clinics. Audiology is open from 8.30am to 5.30 pm, Monday to Friday.

The contact details for the hearing aid department:

Tel: 0303 330 6649 There is a message to listen to and you have to press 1, 2 or 3 for different options. Be prepared to leave a message

Text: 07591 989721

Email: nlg-tr.audiology@nhs.net

You may see any of the Audiology Staff at the hospital-

Ross Keith – Team Lead

Pippa Page – Senior Audiologist

Susan Broughton – Senior Audiologist

Helen Pick – Senior Audiologist

Nicola Baxter – Audiologist

Emma Loftus – Audiologist

James Burgess – Audiology Assistant Higher Level

Francesca Yaxley - Audiology Assistant Higher Level

Student Audiologist or Locum Audiologist

If you lose your hearing aids or have a problem with them or your moulds, you can contact the Audiology Department during normal office hours for an appointment.

Ears must be clear of wax to have new ear mould impressions made. If you know you are prone to wax building up, it is advisable to see your own doctor a few weeks before your ear mould impression appointment, to have any wax removed.

Batteries are provided free of charge and can be obtained by collecting them from the following places:

- Audiology Department, Diana Princess of Wales Hospital, Grimsby
- Beacon Medical Centre, St Hughes Avenue, Cleethorpes
- Freshney Green Medical Centre, Sorrel Road, Grimsby
- Roxton Practice- Weelsby View Medical Centre, Ladysmith Road, Grimsby
- Pilgrim Primary Care Centre, Pelham Road, Immingham (morning only)
- Foresight, 60 Newmarket Street (off Freeman Street), Grimsby

You will also need to take your brown battery book. Batteries can be posted if requested. If you have earache or a problem with your ears, you must contact your own doctor, not the Audiology Department.

Support from the Educational Team for Hearing and Vision (ETHV)

Once a young person leaves school and goes on to college, training or work, our team will no longer be involved. Colleges have their own team of support staff.

Assistive listening devices

As you become more independent, you may find that technology designed for use by people with normal hearing is not ideal for yourself. You may want to consider using equipment designed specifically for people with hearing difficulties. Equipment available includes alarm clocks, smoke alarm, door chimes, baby alarm monitors, telephones and direct input leads instead of headphones. You can get information on these and many other products and general advice from various companies.

The Audiologist at the hospital may be able to advise you about getting information on equipment (0303-330-4645).

The Single Point of Access tel: (01472) 256256 option 2, offer advice and home visits where appropriate regarding using and trying independence equipment and assistive listening devices. More information can be found on the website:

<https://livewell.nelincs.gov.uk/sensory-impairment-portal/>

Foresight in Grimsby (contact – (01472) 269666 usually have copies of catalogues that you may find interesting to look at.

You can order your own catalogues or browse on the internet.

Other useful contacts

There are many websites which give information on deafness and related issues. Below are some which offer information on a huge range of topics:

National Deaf Children's society (NDCS)

www.ndcs.org.uk

Action on Hearing Loss (formerly Royal National Institute for Deaf)

www.actiononhearingloss.org.uk

British Deaf Association (BDA)

www.britishdeafassociation.org.uk

Access to Work

www.gov.uk/access-to-work/overview

Gives information about help you can get from the government to do your job. Access to work may help pay for any specialist equipment you may need.

Phonak, Action on Hearing Loss, NDCS and others

Have sections where you can find out if you are eligible for a grant to support you and your hearing loss at home or work

<https://www.phonak.com/uk/en/hearing-aids/hearing-aids-for-children.html>

Listen Up

A patient support group run by a long-standing hearing aid user

listenuplincolnshire@gmail.com or <https://www.facebook.com/listenuplincolnshire/>

Connevans

www.deafequipment.co.uk Telephone (01737) 247571

Sells equipment to promote independence eg alarm clocks, direct input leads, listening to the TV, telephones, hearing aid care kits, smoke alarms and door bells. They will give advice.

Everyone from the Educational Team for Hearing and Vision would like to pass on their very best wishes to you and your family. Please keep in touch from time to time to let us know how you are doing. We are always keen to find out what has helped you or what you feel would have helped so we can keep improving things.