

# North East Lincolnshire SENDIASS Annual Report July 2019 to June 2020

## Purpose:

North East Lincolnshire SENDIASS (Special Educational Needs/Disability Information Advice Support Service) provides free, confidential, independent and impartial information, advice and support to young people with SEND and parents/carers of children/young people with SEND living within North East Lincolnshire.

## The North East Lincolnshire SENDIASS Team

The team is based at 11 Dudley Street, Grimsby and is made up of a mixture of part time and full time staff employed by Barnardo's who is host organisation for the service.

## Plan for 2019/20

- Increase involvement and capturing of voice of young people
- Have a social media presence
- Have a clear advocacy offer
- Promote awareness of SENDIASS' role and remit with key stakeholder

## Highlights of this 12 month period

- **July 2019:** Recruited parents for coproduction focus groups
- **August:** Promoted of the SENDIASS training calendar
- **September:** Established the 'Access Pathway' Coproduction parent group/site visits with Capital Spend parent focus group
- **October:** Held advocacy workshop for local parent group reps
- **November:** Launched SENDIASS Facebook page
- **December:** M&M Young People's Christmas party
- **January 2020:** Completed a stake holders evaluation
- **February:** 18th February 'The Big Event – Our Future' at Freeman Street Market
- **March:** Supported parents at Peer Review
- **April:** CV19 lockdown establish remote working
- **May:** Adapted all workshops to be delivered via virtual platforms
- **June:** All staff trained to IPSEA level 3

## Impact & Successes

- 427 Enquiries and referrals were made to the service.
- 15 Parent Groups were held by SENDIASS.
- Service User Feedback: 96% satisfied with our service.
  - "Your information, advice and support made me stronger and more aware."
- Facebook:
  - Followers - 156
  - Posts – 125
  - Reach – 4332
  - Engagements -1329
- 40 Promotional events held or attended by SENDIASS.
- 60 young people with SEND attended 'The Big Event – Our Future'.
  - "Glad of help, I would have probably of just quit college without it." - Young person.
- Stakeholder Feedback 100% found information helpful 97% would service to others 85% thought the service was impartial.
- Peer Review 2020: 'SENDIASS is impartial, represented on the SEND executive board and held in high regard by parents'

## The Big Event - Our Future for Young People February 2020

### Gathering the views of young people with SEND

"It's been like looking at something I would never do and I'm impressed I did it!" - Voice of Young person.



## **BBC No Filter Podcast**

[Listen here to the BBC No Filter Podcast](#) to hear what young people have to say about SEND in North East Lincolnshire:

## **Parental feedback following intervention from SENDIASS Project Workers**

### **Parent Evaluation Feedback**

98% of parents provided feedback.

"Your service got my son back in full time education." - Parent.

"I felt empowered to have a further meeting without SENDIASS being present." - Parent.

## **Advocacy Workshop**

The Advocacy Workshop was attended by 11 parents and practitioners. The parents were from a range of parent support groups who operate in our local area.

- 'Really nice mix of SENDIASS staff, steering group, parents and parent reps. Tons of relevant content.'
- 'That there is more than one type of advocacy and where SENDIASS' role fits into this.'

## **Next steps – aims for 2020/2021**

- **Step 1** – Compliance with National Minimum Standards – SENDIASS jointly commissioned
- **Step 2** – Launch new NE Lincs SENDIASS Website
- **Step 3** – Support parental coproduction
- **Step 4** – Identify and deliver training to stakeholders